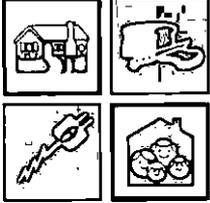


ICCAP



INDIANA COUNTY COMMUNITY ACTION PROGRAM

P.O. Box 187 • 827 Water Street • Indiana, PA 15701 • Office 724-465-2657 • Fax 724-465-5118 • www.iccap.net

June 6, 2017

Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone building, 2nd Floor
400 North Street
Harrisburg, PA 17120

Docket Number: M-2017-2596907

Dear Secretary of the Public Utility Commission:

Indiana County Community Action Program, Inc. (ICCAP) a private, nonprofit human service agency provides services to Indiana County residents. We currently operate 22 different programs with Customer Assistance Programs being some of them. We provide Dollar Energy Hardship Fund and Columbia Gas CAP. Since September 2016, we have served 40 individuals with the Dollar Energy and 18 individuals with Columbia Cap. Our consumers are very grateful that we provide these services. Those applying for services have shared that they really like the face-to-face contact and the assistance through the application process. Consumers have mentioned their dislike in applying for services via telephone or online. Many consumers do not like to give out personal information over the phone or on line and have expressed difficulty in using automated systems. Also in being a very rural community, many consumers do not have access to the internet.

If you need any other information or we can be of any further assistance, don't hesitate to contact us.

Sincerely,

A handwritten signature in cursive script that reads "Michelle Faught".

Michelle Faught
ICCAP Executive Director

2017 JUN -8 AM 10:37
PA PUC
SECRETARY'S BUREAU

RECEIVED

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ICCAP



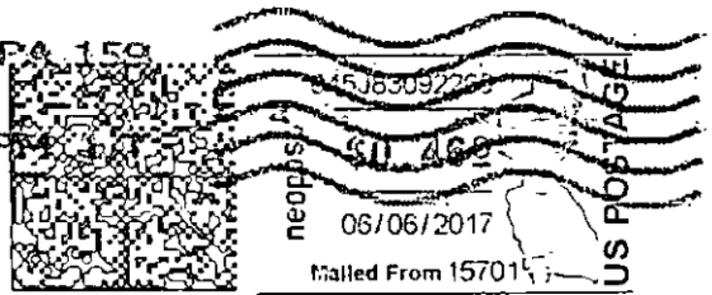
INDIANA COUNTY COMMUNITY
ACTION PROGRAM, INC.



P.O. BOX 187
827 WATER STREET
INDIANA, PA15701

JOHNSTOWN PA 150

06 JUN 2017



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